

## EAST Search History

Ref #	Hits	Search Query	DBs	Default Operator	Plurals	Time Stamp
S288	48	"6332154"	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/16 15:48
S289	1	("6332154").PN.	US-PGPUB; USPAT	OR	OFF	2007/05/16 15:48
S290	1	S289 and (command with media)	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/16 15:49
S291	41	("5594791"   "5884032"   "6064973"   "6157924"   "6212178").PN. OR ("6332154").URPN.	US-PGPUB; USPAT; USOCR	OR	ON	2007/05/16 16:01
S292	18	S291 and @ad < "20010331"	US-PGPUB; USPAT; USOCR	OR	ON	2007/05/16 16:23
S293	6	call adj center and channel adj driver	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/16 16:22
S294	16	call adj center and media adj driver	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/16 16:19
S295	30	call adj center and communication adj driver	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/16 16:20
S296	976	call adj center and (media channel communication) adj (interface api)	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/16 16:22
S297	101	call adj center same (media channel communication) adj (interface api)	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/16 16:22
S298	28	S297 and @ad < "20010331"	US-PGPUB; USPAT; USOCR	OR	ON	2007/05/16 16:23
S299	41	(US-20030018705-\$ or US-20020159575-\$).did. or (US-6332154-\$ or US-7103171-\$ or US-6690788-\$ or US-6988126-\$ or US-6883014-\$ or US-6763104-\$ or US-6587556-\$ or US-6910070-\$ or US-6829639-\$ or US-6760783-\$ or US-6085156-\$ or US-6782087-\$ or US-6763351-\$ or US-6728702-\$ or US-6718393-\$ or US-6718370-\$ or US-6711565-\$ or US-6674368-\$ or US-6665378-\$ or US-6633413-\$ or US-6601102-\$ or US-6487189-\$ or US-6480600-\$ or US-6463292-\$ or US-6434231-\$ or US-6430601-\$).did. or (US-6405145-\$ or US-6400810-\$ or US-6092102-\$ or US-5961620-\$ or US-6922725-\$ or US-6782383-\$ or US-6493760-\$ or US-6470020-\$ or US-6418392-\$ or US-6405149-\$ or US-6389132-\$ or US-6359981-\$ or US-5748884-\$).did.	US-PGPUB; USPAT	OR	ON	2007/05/17 08:23
S300	752	(719/321).CCLS.	US-PGPUB; USPAT	OR	OFF	2007/05/17 08:29
S301	1194	(709/205).CCLS.	US-PGPUB; USPAT	OR	OFF	2007/05/17 08:29
S302	840	(719/318).CCLS.	US-PGPUB; USPAT	OR	OFF	2007/05/17 08:29
S303	1320	(719/328).CCLS.	US-PGPUB; USPAT	OR	OFF	2007/05/17 08:29

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S303	1320	(719/328).CCLS.	US-PGPUB; USPAT	OR	OFF	2007/05/17 08:29
S304	993	(719/310).CCLS.	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	OFF	2007/05/17 08:29
S305	17	S299 and driver	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:30
S306	3	(call contact agent service) near3 center same (user adj interface gui) same (list table map mapping) same driver	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40
S307	65	(call contact agent service) near3 center same (list table map mapping) with driver	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40
S308	2	(call contact) near center same (list table map mapping) with driver with (communication channel interface)	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40
S309	14	(call contact service) near (center agent) same (list table map mapping) with driver with (communication channel interface)	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40
S310	14	(call contact service) near (center agent) same (list table map mapping) with driver with (storage communication channel interface)	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40
S311	45	(list table map mapping) near2 driver with (storage communication channel interface) with event	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40
S312	10	(list table map mapping) near2 driver with (communication channel) with interface	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40
S313	65	(e\$mail electronic adj mail fax facsimile telephone chat session channel) near driver with (table listing list map mapping)	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40
S314	107	communication adj server with driver	US-PGPUB; USPAT; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40
S315	26	email adj (driver program application interface object) same fax adj (driver program application interface object)	US-PGPUB; USPAT; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40

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S316	12	interface adj object adj table	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40
S317	26	multi\$channel same driver and event same (work request)	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40
S318	26	multi\$channel same driver and event same (work request)	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40
S319	3	communication adj server with (driver) near3 (email phone telephone fax media adj channel)	US-PGPUB; USPAT; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40
S320	14	(user adj interface gui) with (command handler) with (driver) with (email fax phone telephone media adj channel)	US-PGPUB; USPAT; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40
S321	20	(table) with (driver type) near3 (channel) with (gui interface button)	US-PGPUB; USPAT; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40
S322	248	(table map mapping linking relation\$4) with (command driver type) near3 (channel) with (gui interface button)	US-PGPUB; USPAT; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40
S323	98	(table) near6 (driver interface api) near3 (email phone telephone fax media adj channel)	US-PGPUB; USPAT; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40
S324	8	(gui user adj interface button) with (table map mapping linking relation\$4) with driver near3 (channel telephone email fax communication)	US-PGPUB; USPAT; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40
S325	158	(table map mapping linking relation\$4) with (driver) near3 (channel)	US-PGPUB; USPAT; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40
S326	31	(set plurality multi multiple group) with (communication adj channel) same (work workflow) same (event alarm notification)	US-PGPUB; USPAT; USOCR; EPO; JPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40
S327	282	(multi\$channel multiple adj2 channel) same (event alarm alert notification) same (work request)	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40
S328	6	channel adj driver and (call adj center)	US-PGPUB; USPAT; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40
S329	52	(table) near6 (driver interface api) near3 (email phone telephone fax channel) same (gui user adj interface)	US-PGPUB; USPAT; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40

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S330	28	(multi\$channel multiple adj2 channel) same driver same (event alarm alert notification) same (work request)	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40
S331	55	channel adj driver same (manager)	US-PGPUB; USPAT; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40
S332	25	client same server same channel same driver same agent	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40
S333	282	(multi\$channel multiple adj2 channel) same (event alarm alert notification) same (work request)	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40
S334	27	(multi\$channel multiple adj channel) same driver same (event alarm alert notification) same (work request)	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40
S335	26	email adj (driver program application interface object) same fax adj (driver program application interface object)	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40
S336	2	(table map mapping linking relation\$4) with (command driver) near3 (channel telephone email fax communication) same call adj center	US-PGPUB; USPAT; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40
S337	1	(support) adj2 center same (user adj interface gui) same event same agent	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40
S338	4	(table) near6 (driver) near3 (email phone telephone fax media adj channel)	US-PGPUB; USPAT; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40
S339	3	multi\$channel same driver same event same (work request)	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40
S340	3	email near2 button same driver	US-PGPUB; USPAT; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40
S341	2	channel adj driver same (channel adj manager)	US-PGPUB; USPAT; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40
S342	3	channel adj driver same (communication adj manager)	US-PGPUB; USPAT; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40
S343	54	(gui user adj interface button) with (table map mapping linking relation\$4) with (command driver) near3 (channel telephone email fax communication)	US-PGPUB; USPAT; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40

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S344	127	(gui user adj interface button link) with (table map mapping linking relation\$4) with communication adj channel	US-PGPUB; USPAT; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40
S345	26	email adj (driver program application interface) same fax adj (driver program application interface)	US-PGPUB; USPAT; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40
S346	203	(table) with (command driver 'type) near3 (channel) with (gui interface button)	US-PGPUB; USPAT; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40
S347	29	(email fax telephone) adj button same driver	US-PGPUB; USPAT; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40
S348	25	(call support) adj center same (user adj interface gui) same event same agent	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40
S349	3	(call support) adj center same (user adj interface gui toolbar) with (object icon button element link) with (function command method) with (list\$3 table map mapping database rule policy)	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40
S350	15	(call support) adj center same (user adj interface gui toolbar) with (object icon button element link) with (function command method)	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40
S351	8	(gui user adj interface button) with (table map mapping linking relation\$4) with driver with channel	US-PGPUB; USPAT; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40
S352	17	fax near2 button same driver	US-PGPUB; USPAT; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40
S353	27	(multi\$channel multiple adj channel) same driver same (event alarm alert notification) same (work request)	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40
S354	29	(call support) adj center same (user adj interface gui) with object	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40
S355	12	(gui user adj interface button) with (table map mapping linking relation\$4) with communication adj channel	US-PGPUB; USPAT; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40
S356	44	channel adj driver same table	US-PGPUB; USPAT; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40
S357	28	(call support) adj center same (user adj interface gui toolbar) with ((object icon button element link) (function command method)) with (list\$3 table map mapping database rule policy)	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40

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S358	31	(call support) adj center same (user adj interface gui toolbar) with ((object icon button element link) (function command method)) with (list\$3 table map mapping database rule policy definition)	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40
S359	91	(call support contact customer with service) adj center same (user adj interface gui toolbar frame screen) with ((object icon button element link) (function command method)) with (list\$3 table map mapping database rule policy definition)	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 08:40
S360	1	("6332154").PN.	US-PGPUB; USPAT	OR	OFF	2007/05/17 11:28
S361	1	S360 and (e-mail same agent)	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 10:08
S362	0	S360 and (e-mail same driver)	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 10:08
S363	1	S360 and (media with driver)	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 10:08
S364	1	S360 and (media with (command instruction))	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 10:09
S365	1	("6332154").pn. and (rule same interface)	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 11:33
S366	1	("6332154").pn. and (rule same (command function instruction))	US-PGPUB; USPAT; USOCR; EPO; DERWENT; IBM_TDB	OR	ON	2007/05/17 11:33